BROMSGROVE DISTRICT COUNCIL

15 FEBRUARY 2010 PERFORMANCE MANAGEMENT BOARD

PROGRESS UPDATE ON DATA QUALITY STRATEGY AND PERFORMANCE MANAGEMENT STRATEGY ACTION PLANS

Responsible Portfolio Holder	Councillor Roger Hollingworth Leader of the Council
Responsible Head of Service	Hugh Bennett Assistant Chief Executive

1. <u>SUMMARY</u>

To report to PMB on the progress on implementation of the Data Quality Strategy (DQS) action plan and the Performance Management Strategy (PMS) action plan.

2. <u>RECOMMENDATIONS</u>

2.1 That the Board notes the attached updates on the DQS and PMS action plans and makes any recommendations it deems appropriate.

3. BACKGROUND

- 3.1 The Board agreed that these two action plans be reported on together at six monthly intervals the last time the PMS action plan was considered.
- 3.2 In the main the key actions on these Plans are completed or underway. Some actions are suspended pending further progress on the implementation of shared services.
- 3.3 At the time of writing this report the external auditors are about to commence the latest Organisational Assessment and a meeting has been arranged to discuss Data Quality. If appropriate a verbal update on any significant issues arising will be given at the Board meeting.

4. DATA QUALITY STRATEGY ACTION PLAN

4.1 Appendix 1 shows the latest summary position on the DQS action plan, appendix 2 refers to the PMS action plan. Only actions that are not completed are shown.

5. FINANCIAL IMPLICATIONS

5.1 No financial implications

6. LEGAL IMPLICATIONS

6.1 No Legal Implications

7. CORPORATE OBJECTIVES

7.1 Performance reporting and performance management contribute to achieving the objective of improving service performance.

8. RISK MANAGEMENT

8.1 There are no risk management issues

9. CUSTOMER IMPLICATIONS

9.1 None

10. OTHER IMPLICATIONS

Procurement Issues: None.	
Personnel Implications: None	
Governance/Performance Management: see 7.1 above	
Community Safety including Section 17 of Crime and Disorder Act	
1998: None	
Policy: None	
Environmental: None	
Equalities and Diversity: None	

11. OTHERS CONSULTED ON THE REPORT

Portfolio Holder	No
Acting Chief Executive	No
Corporate Director (Services)	No
Assistant Chief Executive	Yes
Head of Service	Yes
Head of Financial Services	No
Head of Legal & Democratic Services	No

Head of Organisational Development & HR	No
Corporate Procurement Team	No

12. <u>APPENDICES</u>

Data Quality Strategy action plan update

13. BACKGROUND PAPERS

None

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